

April 1st, 2008: Big changes in Belgian Premium Rate Numbers

Dear customer,

A new royal decree of April 27th 2007 on the Belgian numbering plan introduces mandatory changes to the existing rules on "Teleservices" (Premium Rate Services or PRS). Most of these rules enter into force on **April 1st, 2008**.

Telequest is pleased to confirm to you that we will be able to offer you all the relevant prefixes to allow you to continue to offer your services on the Belgian market.

I. Discontinuance of certain prefixes

- 077 prefix: To be discontinued completely as from April 1st 2008 and migrated to new 0906/0907 ranges.
- 0903 prefix: Adult services will not be allowed and will have to be migrated to new 0906/0907 ranges as from April 1st, 2008.

II. Prefixes and tariffs

New prefixes: 0904, 0906 and 0907

All indicated tariffs are maximum tariffs. Various tariff levels within a given prefix are possible, so you'll be able to choose the most appropriate tariff in function of your service.

The royal decree creates a distinction between the maximum retail tariffs in accordance with the origin of the calls: fixed network (fix) or mobile network (mob).

Prefix	Service Type	Maximum Tariff
070	General (not for adult services, games, ringtones, logo's, entertainment, ...)	fix: 0,30 €/min mob: 0,60 €/min if more: tariff announcement
077	Adult – to be replaced by 0906/0907 ranges as from April 1 st , 2008	definitely out of service on March 31 st , 2008
078	General non-geo	Idem as a standard call to a Belgian geographic number
079 7	Internet dial up	definitely out of service on December 31 st , 2011
0900	General PRS	fix: 0,5 €/min mob: 1 €/min
0902	General PRS	fix: 1 €/min mob: 2 €/min
0903	General PRS – No adult services as from April 1 st , 2008	fix: 1,5 €/min mob: 3 €/min
0904	General PRS	fix: 2 €/min mob: 4 €/min
0905	Only for games incl logo & ringtones, provided not erotic	2 € per call
0906	Exclusively for adult services	fix: 1 €/min mob: 2 €/min
0907	Exclusively for adult services	fix: 2 €/min mob: 4 €/min
0909	General PRS	31 € per call



III. Main new obligations

- **Maximum duration:**

For all 090X numbers charged per minute, the service provider has to automatically stop the call to its 090X numbers after 10 minutes (starting from April 1st, 2008).

As was the case before with the 30 minutes maximum duration it is your responsibility as Service Provider to ensure that all calls to 090X services are automatically suspended after 10 minutes. This obligation to suspend after 10 minutes is not applicable for 070 numbers.

- **Free tariff announcement:**

Enduser must be informed at no charge of the pricing:

- for all 090x numbers: if tariff is above 1€/call or 1€/min (starting from April 1st, 2008)
- for 070 numbers: if tariff is above 0,30 €/min (for fix) or 0,60 €/min (for mobile) (starting from September 1st, 2007)

Telequest will set up its 090X services so that this compulsory free tariff announcement is implemented for you. We draw your attention to the fact that the performance of dialup services could be impacted by this free tariff announcement.

- **Migration announcement:**

The end-user must be informed at no charge of the discontinuance of the numbers with 077 prefix and of certain 0903 numbers.

Telequest will set up these free migration announcements for you. In addition Telequest's announcement will provide information related to the corresponding new number.

IV. Some recommendations

We recommend that you start to announce your service's new numbers to your users as soon as your new numbers have been confirmed by Telequest as the migration will occur in the night of March 31st, 2008 without any transition period.

We also remind to you that starting from April 1st the new prefixes 0906 and 0907 will be the only ones that can be used for any service specifically intended for adults (with an erotic, sexual connotation or content for adults) and that it will be absolutely prohibited to continue to use the old prefixes 077 and 0903 for this purpose.

Important: In order for the migration to occur in the best possible way, we inform you that it will not be possible any more to activate new PRS numbers between 18/03 and 02/04 included.

If further questions appear don't hesitate to contact us.

With best regards,

Your Telequest Team

Although this information has been compiled with extraordinary diligence, telequest & Internet Solutions GmbH assumes no liability for their up-to-dateness, completeness and correctness. The customer is in spite of handing out this information obligated to gather all necessary information about the legal and regulatory provisions and the Code of Conduct of the particular country himself.